

4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.3 Birch 3 Feature Value Package (2)

Birch 3 Feature Value Package is available within the Service Areas as defined in Section 3 of this Tariff.

	<u>Maximum Monthly Rate</u>	<u>Maximum Non recurring Charge (1)</u>	
Any three features from the Birch 3 Feature Value Package Feature List below.	\$11.95	\$50.00	(I)

Any of the following calling features may be added to the Birch 3 Feature Value Package. The following rates apply only when these calling features are added to the Birch 3 Feature Value Package. To add calling features to any other service, please refer to Section 4.2 for applicable rates.

Birch 3 Feature Value Package Features

Anonymous Call Reject
Auto Redial
Call Blocker
Call Forwarding - Variable
Call Forwarding - Busy Don't Answer
Caller ID Name & Number
Call Return
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Simultaneous Call Forwarding
Speed Calling 30
Three Way Calling

- (1) Non recurring Charges are assessed per installation, order or change.
- (2) Effective August 16, 2008 this service is no longer offered.

4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.4 Birch 7 Feature Value Package (2)

Birch 7 Feature Value Package is available within Exchange Area as defined in Section 3 of this Tariff.

	<u>Maximum Monthly Rate</u>	<u>Maximum Non recurring Charge (1)</u>	
Any seven features from the Birch 7 Feature Value Package Feature List	\$17.95	\$50.00	(I)

Any of the following calling features may be added to the Birch 7 Feature Value Package Features Package. The following rates apply only when these calling features are added to Birch 7 Feature Value Package Features Package. To add calling features to any other service, please refer to Section 4.2 for applicable rates.

Birch 7 Feature Value Package Features

Anonymous Call Reject
 Auto Redial
 Call Blocker
 Call Forwarding Variable
 Call Forwarding Busy Don't Answer
 Caller ID Name & Number
 Caller ID on Call Waiting
 Call Waiting with Caller ID Options
 Call Return
 Call Transfer Disconnect
 Call Waiting
 Distinctive Ring 2nd
 Distinctive Ring 3rd
 Priority Call
 Remote Access to Call Forwarding
 Selective Cal Forwarding
 Simultaneous Call Forwarding
 Speed Calling 30
 Three Way Calling

(1) Non recurring Charges are assessed per order, installation or change.

(2) Effective August 16, 2008 this service is no longer offered.

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Christopher J. Bunce, Vice President, Legal and General Counsel
 Birch Telecom of the South, Inc.

4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.13 Home Essentials (1)

(N)

A. Product Description

Home Essentials includes a Residential Line and a choice of the features listed below. Additional features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 rd Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 1500 (C) minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at maximum of \$0.18 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at maximum of \$0.57 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed a maximum early termination charge of \$90.00 multiplied by the number of months remaining in the term plan.

All taxes surcharges, and regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product, see "Toll Free Service".

(N)

- (1) All customers sold prior to March 23, 2010 will continue to receive 2,500 free minutes of LD, but the offer will be grandfathered on this date and no longer offered on new lines and/or new customers. The new offering will be 1,500 free minutes of outbound long distance, and the product will be called Home Essentials 1500.

APPENDIX A
PRICE LIST

1. Business Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
4.1.1	<u>Business Line</u>		
	Series Completion Hunting		
	Monthly Rate:		
	Rate Group B, C, E, F	5.95 (I)	
	Rate Group A, D, G	5.95 (I)	
	12 Month and 24 Month Term Commitment		
	Rate Group B, C, D, E, F	\$0.00	
	Rate Group A, G	0.00	
	Hunting	Residential	Business
	Rate Group 1	\$6.85	\$8.00
	Rate Group 2	\$7.08	\$8.00
	Rate Group 3	\$7.30	\$8.00
	Rate Group 4	\$7.53	\$8.00
	Rate Group 5	\$7.75	\$8.00
	Rate Group 6	\$7.98	\$8.00
	Rate Group 7	\$8.20	\$8.00

(M) Material previously located on this page now appears in Appendix A, Sheet 1.1

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Christopher J. Bunce, Vice President, Legal and General Counsel
Birch Telecom of the South, Inc.

1. Business Services

4.2.1	<u>Birch Business Features Price List (1)</u>		
	Anonymous Call Reject	\$4.00	
	Auto Redial	\$5.00	
	Call Blocker	\$5.00	
	Call Forwarding Variable	\$6.00	
	Call Forwarding Busy Line/ No Answer	\$6.50	
	Call Transfer Disconnect	\$4.00	
	Caller ID Name & Number	\$10.00	
	Caller ID on Call Waiting	\$12.00	
	Call Waiting with Caller ID Options	\$13.00	
	Call Return	\$5.00	
	Call Tracing		
	Call Waiting	\$6.00	
	Distinctive Ring 2 nd	\$8.00	
	Distinctive Ring 3 rd	\$1.00	
	Priority Call	\$4.00	
	Remote Access to Call Forwarding	\$9.00	
	Selective Call Forwarding	\$5.00	
	Simultaneous Call Forwarding	\$7.00	
	Speed Calling 30	\$7.00	
	Three Way Calling	\$6.00	
4.2.3	Birch 3 Feature Value Package (1)	\$11.95	(I)
	Installation, per installation or change		\$10.00
4.2.4	Birch 7 Feature Value Package (1)	\$17.95	(I)
	Installation, per installation or change		\$10.00

(1) Effective August 16, 2008 this service is no longer offered.

(M) Material previously located in Appendix A, Sheet 1.